



**RCA
CITY OF AUSTIN
RECOMMENDATION FOR COUNCIL ACTION**

**AGENDA ITEM NO.: 19
AGENDA DATE: Thu 09/30/2004
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SUBJECT: Approve execution of a 12-month contract with FAMILY ELDERCARE, Austin, TX, to provide services that benefit low-income elderly Austin residents, in an amount not to exceed \$120,000, with two 12-month renewal options in an amount not to exceed \$120,000 per renewal option, for a total agreement amount not to exceed \$360,000.

AMOUNT & SOURCE OF FUNDING: Funding in the amount of \$120,000 is available in the Neighborhood Housing and Community Development (NHCD) Department Special Revenue Fund, the Community Development Block Grant (CDBG - 30th Year). The initial contract period will be October 1, 2004 – September 30, 2005. Funding for renewal options is contingent on performance and available funding in future budgets.

FISCAL NOTE: There is no unanticipated fiscal impact. A fiscal note is not required.

REQUESTING Health and Human **DIRECTOR'S**
DEPARTMENT: Services **AUTHORIZATION:** David Lurie

FOR MORE INFORMATION CONTACT: Vince Cobalis, Asst. Director for Human Services, 972-5011; Ron Hubbard, Early Childhood Coordinator, 972-5028; Linda Terry, Agenda Coordinator, 972-5023

PRIOR COUNCIL ACTION: Approval of the 2005-2009 Consolidated Plan, June 24, 2004.

BOARD AND COMMISSION ACTION: Community Development Commission approved the 2005-2009 Consolidated Plan.

PURCHASING: N/A

MBE / WBE: N/A

Background:

The City's 2005-2009 Consolidated Plan identified access to Senior Services as a high priority public service need.

The FAMILY ELDERCARE Senior Services Program is designed to provide services that benefit low-income elderly residents of Austin, with the ultimate goal of enhancing the quality of life for seniors in the Austin community. Senior Services funds are used to help prevent and protect elders from becoming victims of abuse, neglect, or exploitation, and enable them to live independently for as long as possible. Participating households income cannot exceed 80% of median income (\$56,900 for a family of four).

FAMILY ELDERCARE has provided services to seniors with CDBG funding for more than five years. The current contract ends September 30, 2004. The new contract recognizes FAMILY ELDERCARE as a CDBG sub-recipient agency, and continues the services that were designated as high priority in the Consolidated Plan.



Performance Measures:

Related Departmental Goal

Provision: Social Services – Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

Outcomes

- 95% of In Home Care and Bill Payer clients served will be maintained in a safe environment where all basic needs are met (food, medical, housing, clothing) for three months following initiation of services.
- 85% of In Home Care and Bill Payer clients responding to surveys are satisfied with services provided (targeted response rate is 75% of Bill Payer clients served and 35% of In-Home Care Clients served).
- 95% of Bill Payer clients served in the program will have no new incident of abuse, neglect, or financial exploitation.

Outputs

- Number of clients (unduplicated) receiving screening and assessment services 166
- Number of clients (unduplicated) receiving In-Home Care services 110
- Number of In-Home Care and Respite hours provided 4,152
- Number of volunteer service hours contributed to the program 1,198
- Number of volunteer and pro-bono attorney matches 66
- Number of clients (unduplicated) utilizing Elder Shelter 20
- Number of clients (unduplicated) receiving case management services 20
- Number of shelter days provided 1,593
- Number of all clients (unduplicated) receiving screening, assessment and/or Guardianship Services 42
- Number of volunteer service hours contributed to the program 140
- Number of clients receiving screening, assessment and/or money management services 15

Requested Council Action:

Council is requested to approve execution of a 12-month contract with FAMILY ELDERCARE, Austin, TX, to provide services that benefit low-income elderly Austin residents, in an amount not to exceed \$120,000, with two 12-month renewal options in an amount not to exceed \$120,000 per renewal option, for a total agreement amount not to exceed \$360,000.